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Date: May 28, 2020

Subject: Miami Warehouse Update

Dear Valued Customers,

Manaras-Opera is here to help you keep your business running. Once the lockdown restrictions were lifted by the Québec government, our manufacturing operations resumed at our Montreal facility. We are pleased to report that through the consistent efforts and hard work of all our employees and Covid-19 Corporate Task Force, we have experienced minimal disruptions to our regular operations.

We would also like to advise you that our **Miami warehouse has resumed normal daily operations as of May 26th**. Pickup times are between 10:00 am - 4:00 pm M-F. Our Fort-Worth location reopened as of May 1st.

Our office-based employees continue to work-from-home with no disruption to service levels. Our representatives, inside sales and technical support team members remain accessible to you via cell phone and email. Please continue to send orders or inquiries to info@manaras.com.

As the global attention slowly begins to turn towards the future, we are closely monitoring local government announcements regarding travel restrictions and border openings. We will continue to follow public health guidelines. Although work environments have changed, **our commitment to your business remains the same. We are here for you.**

I wish that all of you and your families stay safe and healthy, as we emerge from these quarantined conditions. Let's continue to work together as a collective community to support business continuity and each other.

Best Regards,

Pierre-Louis Foucault

Operations Manager
Manaras-Opera